

NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Occasionally, Focus: Meds Pharmacy and Wellness (the "Pharmacy") uses and discloses confidential personal health information (called protected health information, "PHI") to carry out treatment, payment or healthcare operations, and for other purposes permitted or required by law. PHI is information about you that we obtain to provide our services to you and that can be used to identify you. It includes your name, basic contact information, and information about your health, medical conditions and prescriptions. The Pharmacy is required to protect the privacy of your PHI and to provide you with notice of the Pharmacy's legal duties and privacy practices with respect to PHI. This Notice of Privacy Practices (the "Notice") describes the privacy practices of Focus: Meds Pharmacy and Wellness and is required by the Health Insurance Portability and Accountability Act of 1996 (the "HIPAA Privacy Rule").

The Pharmacy wants you to know that we will maintain the privacy of your personal health information ("PHI") and will not use or disclose PHI about you without your prior, written permission, except as described in this Notice. We take our responsibility to protect this information very seriously.

We are required by law to advise you when we become aware of any breach of the privacy or security of your PHI. We are also required to abide by the terms of this Notice of Privacy Practices. Our pharmacy staff is required to protect the confidentiality of your PHI and will only disclose your PHI to a person other than you or your personal representative when permitted under federal or state law. This protection extends to any PHI that is oral, written, or electronic, such as prescriptions transmitted by facsimile, modem, or other electronic device. In some circumstances, as described in this Notice, the law permits us to use and disclose your PHI without your express permission. In all other circumstances, we will obtain your written authorization before we use or disclose your PHI. This Notice also describes your rights and the obligations we have regarding the use and disclosure of your PHI.

How We May Use and Disclose Your PHI Without Your Permission

Federal law permits the Pharmacy to use or disclose your PHI for these purposes without obtaining your consent, opportunity to agree or object, or specific written permission from you:

1. Treatment: Focus: Meds Pharmacy and Wellness may use and disclose PHI in the course of dispensing prescription medications to you. We will include information in your record about the medications and services you received. We may also disclose your PHI to your prescriber or physician to assist them in providing care to you. We may contact you to provide treatment-related services, such as refill reminders, treatment alternatives (e.g., available generic products), and other health-related benefits and services that may be of interest to you.

2. Payment: The Pharmacy may use and disclose PHI in order to bill and collect payment for the healthcare services provided to you. We may contact your insurer, payor, or other agent and share your PHI with that entity to determine whether it will pay for your prescription and the payment amount. We may also contact you about a payment or balance due for prescriptions dispensed to you at Focus: Meds Pharmacy and Wellness.

3. Health care operations: We may use and disclose your PHI as part of our general business operations to monitor the effectiveness and quality of our health care services, to provide customer services to you and to resolve complaints. We may transfer it for purposes of carrying out pharmacy services if we buy or sell pharmacy locations.

Other Limited Circumstances

We may also use and disclose your PHI without your permission for the following limited purposes:

Individuals involved in your care or payment for care: We may disclose your PHI to a friend, personal representative, or family member involved in your medical care. For example, if we can reasonably infer that you agree, we may provide prescriptions and related information to your caregiver on your behalf.

Disclosures to parents or legal guardians: If you are a minor, we may release your PHI to your parents or legal guardians when we are permitted or required under federal and applicable state law.

Worker's compensation: We may disclose your PHI to the extent authorized and necessary to comply with laws relating to worker's compensation or similar programs established by law.

Law enforcement: We may disclose your PHI in response to a court order, subpoena, warrant, summons, or similar process for law enforcement purposes; to identify or locate a suspect, fugitive, material witness, or missing person; as certain information about a death resulting from criminal conduct; about crimes on the premises or against a member of our workforce; and in emergency circumstances, to report a crime, the location, victims, or the identity, description, or location of the perpetrator of a crime.

As required by law: We must disclose your PHI when required to do so by applicable federal or state law.

Judicial and administrative proceedings: If you are involved in a lawsuit or a legal dispute, we may disclose your PHI in response to a court or administrative order, subpoena, discovery request, or other lawful process.

Public health: We may disclose your PHI to federal, state, or local authorities, or other entities charged with preventing or controlling disease, injury, or disability for public health activities. These activities may include the following: disclosures to report reactions to medications or other products to the U.S. Food and Drug Administration or other authorized entity; disclosures to notify individuals of recalls, exposure to a disease, or risk for contracting or spreading a disease or condition.

Health oversight activities: We may disclose your PHI to an oversight agency for activities authorized by law. These oversight activities include audits, investigations, and inspections, as necessary for our licensure and for government monitoring of the health care system, government programs, and compliance with federal and applicable state law.

United States Department of Health and Human Services: Under federal law, we are required to disclose your PHI to the U.S. Department of Health and Human Services to determine if we are in compliance with federal laws and regulations regarding the privacy of health information.

Although we may not engage in the following activities, under federal or applicable state law, we are allowed to use or disclose your PHI without your permission for these purposes:

Research: Under certain circumstances, we may use or disclose your PHI for research purposes. However, before disclosing your PHI, the

research project must be approved by an institutional review board or privacy board that has reviewed the research proposal and established protocols to protect your PHI.

Coroners, medical examiners, and funeral directors:

We may disclose PHI to a coroner or medical examiner to assist in identifying a deceased person or to determine the cause of death, and to funeral directors to carry out their duties.

Administrator or executor: Upon your death, we may disclose your PHI to an administrator, executor, or other individual so authorized under applicable state law.

Organ or tissue procurement organizations: Consistent with applicable law, we may disclose your PHI to organizations engaged in the procurement, banking, or transplantation of organs for the purpose of tissue donation and transplant.

Notification: We may use or disclose your PHI to assist in a disaster relief effort so that your family, personal representative, or friends may be notified about your condition, status, and location.

Correctional institution: If you are or become an inmate of a correctional institution, we may disclose to the institution or its agents, PHI necessary for your health and the health and safety of others.

To avert a serious threat to health or safety: We may use and disclose your PHI to appropriate authorities when necessary to prevent a serious threat to your health and safety or the health and safety of another person or the public.

Military and veterans: If you are a member of the US armed forces or a foreign military, we may disclose your PHI as required by military command authorities if certain conditions are met.

National security and intelligence activities: We may disclose your PHI to authorized federal officials for intelligence, counterintelligence, and other national security activities authorized by law.

Protective services for the President and others: We may disclose your PHI to authorized federal officials so that they may provide protection to the President, other authorized persons, or foreign heads of state, or conduct special investigations.

We May Use or Disclose Your PHI For Other Purposes Only With Your Authorization.

Your written authorization to use and disclose your PHI is required in order for us to:

- Use and disclose psychotherapy notes containing your PHI (to the extent we hold any)
- Send marketing communications to you. If we will receive payment for making a marketing communication, we will state this in the authorization.
- Receive payment in exchange for your PHI.

In addition to the above situations, any other uses and disclosures of your PHI not described elsewhere in this Notice will be made only with your prior written authorization. You may revoke any such authorizations at any time by submitting a written notice to the Privacy Officer of Focus: Meds Pharmacy and Wellness, 2000 Sam Rittenberg Boulevard, Suite 134, Charleston, South Carolina, 29407; Fax: (843) 952-7157. Your revocation will become effective upon our receipt of your written notice.

Your rights with respect to your PHI

You have the following rights with respect to your PHI:

Obtain a paper copy of this Notice. You have the right to obtain a paper copy of this Notice at any time, even if you have agreed to receive this notice electronically. You may access this Notice on the Web by going to www.focusmedspharmacy.com. To obtain a paper copy of this notice, please call Focus: Meds Pharmacy and Wellness at (843)818-4657.

Inspect and obtain a copy of your PHI. You have the right to inspect and get a copy of your PHI, which includes your prescription and billing records. You may request an electronic copy of your PHI records that we maintain electronically. To get a copy of your PHI, submit a written request to Focus: Meds Pharmacy and Wellness, 2000 Sam Rittenberg Boulevard, Suite 134, Charleston, South Carolina, 29407. You may also ask us to provide a copy of your PHI to another person. In that case, your written request must be signed by you, must clearly identify the person to whom you want us to send the copy of your PHI, and must state where the copy is to be sent. We will respond to your request in writing within 30 days. A fee may be charged for the expense of fulfilling your request. **Denial:** We may deny your request to inspect and copy your record in certain limited circumstances. *If we deny your request, we will notify you in writing and let you know if you may request a review of the denial.* **All requests must include patient's full name, date of birth, and address.**

Request an amendment. If you feel that your PHI we maintain is incomplete or incorrect, you may request that we amend it. To request an amendment, submit a written request to Focus: Meds Pharmacy and Wellness, 2000 Sam Rittenberg Boulevard, Suite 134, Charleston, South Carolina, 29407. Requests must identify: (i) which information you seek to amend, (ii) what corrections you would like to make, and (iii) why the information needs to be amended. We will respond to your request in writing within 60 days (with a possible 30-day extension). In our response, we will either: (i) agree to make the amendment, or (ii) inform you of our denial, explain our reason, and outline appeal procedures. If denied, you have the right to file a statement of disagreement with the decision. We will provide a rebuttal to your statement and maintain appropriate records of your disagreement and our rebuttal.

Receive an accounting of disclosures. You have the right to request an accounting of disclosures of your PHI for purposes other than treatment, payment, or health care operations. This accounting will also exclude disclosures: made directly to you, made with your authorization, made incidentally, made to caregivers, made for notification purposes, and certain other disclosures. To obtain an accounting, submit a written request to Focus: Meds Pharmacy and Wellness, 2000 Sam Rittenberg Boulevard, Suite 134, Charleston, South Carolina, 29407. Requests must specify the time period, not to exceed six years. We will respond in writing within 60 days of receipt of your request (with a possible 30-day extension). We will provide one accounting per 12-month period free of charge, but you may be charged for the cost of any subsequent accountings. We will notify you in advance of the cost involved, and you may choose to withdraw or modify your request at that time.

Request communications of PHI by alternative means or at alternative locations. You have the right to request that we communicate with you in a certain way or at a certain location. For example, you may request that we contact you only in writing at a specific address. To request confidential communication of your PHI, submit a written request to Focus: Meds Pharmacy and Wellness, 2000 Sam Rittenberg Boulevard, Suite 134, Charleston, South Carolina, 29407. Your request must state how, where, or when you would like to be contacted. We will accommodate all reasonable requests.

Request a general restriction. A general restriction is one that restricts or limits our use or disclosure of your PHI. To request a general restriction, you must identify in this request: (i) what particular information you would like to limit, (ii) whether you want to limit use, disclosure, or both, and (iii) to whom you want the limits to apply. We will consider your

request but are not required to agree. We have the right to terminate the restriction if: (i) you agree orally or in writing to terminate the restriction, or (ii) if we inform you of the termination, which becomes effective only for your PHI created or received after we inform you of the termination. To submit a general restriction, send a written request to Focus: Meds Pharmacy and Wellness, 2000 Sam Rittenberg Boulevard, Suite 134, Charleston, South Carolina, 29407.

Request a plan restriction. A plan restriction is one that meets the following three conditions: (A) it is to restrict disclosure of your PHI to a health plan for purposes of payment or health care operations; (B) the PHI relates solely to a health care item or service for which you, or someone on your behalf, has paid us in full; and (C) the disclosure is not otherwise required by law. If you wish to request a plan restriction, you must do so separately for each prescription and subsequent refill event, and must make your request at the pharmacy **before** your medication is dispensed. Otherwise the pharmacy will automatically submit the claim to your health plan on record, if any, for payment. We will not agree to a plan restriction unless we have first received payment in full for the item or service. We will also not agree to a plan restriction if by law we are required to submit your PHI to the plan. If we do agree to a restriction, we will not apply the restriction in the event of an emergency. To submit a plan restriction, you must do so either in person at the pharmacy when you bring in your prescription or by telephoning the pharmacy before your prescription is sent to the pharmacy. **All requests must include patient's full name, date of birth, and address.**

Complaints. If you believe your privacy rights have been violated, you can file a complaint with the **Privacy Officer** at Focus: Meds Pharmacy and Wellness, 2000 Sam Rittenberg Boulevard, Suite 136, Charleston, South Carolina, 29407; (843) 818-4657 or with the Secretary of the United States Department of Health and Human Services. All complaints must be submitted in writing. **You will not be penalized in any way for filing a complaint.**

Changes to this Notice. We reserve the right to change our privacy practices. We reserve the right to make the revised Notice effective for PHI we already have about you as well as any information we receive in the future, as of the effective date of the revised Notice. Upon request, Focus: Meds Pharmacy and Wellness will provide a revised Notice to you. We will also post the revised Notice in our store and on our Web site at www.focusmedspharmacy.com.

Effective Date. This Notice is effective as of November 10, 2016.

State Specific Provisions: SOUTH CAROLINA

We will not disclose your prescription drug information without first obtaining your consent, except in the following circumstances:

- (a) the lawful transmission of a prescription drug order in accordance with state and federal laws pertaining to the practice of pharmacy;
- (b) communications among licensed practitioners, pharmacists and other health care professionals who are providing or have provided services to you;
- (c) information gained as a result of a person requesting informational material from a prescription drug or device manufacturer or vendor;
- (d) information necessary to effect the recall of a defective drug or device or protect the health and welfare of an individual or the public;
- (e) information whereby the release is mandated by other state or federal laws, court order, or subpoena or regulations (e.g., accreditation or licensure requirements);
- (f) information necessary to adjudicate or process payment claims for health care, if the recipient makes no further use or disclosure of the information;
- (g) information voluntarily disclosed by you to entities outside of the provider-patient relationship;
- (h) information used in clinical research monitored by an institutional review board, with your written authorization;
- (i) information that does not identify you by name, or that is encoded so that identifying you by name or address is generally not possible, and that is used for epidemiological studies, research, statistical analysis, medical outcomes, or pharmaco-economic research;
- (j) information transferred in connection with the sale of a business;
- (k) information necessary to disclose to third parties in order to perform quality assurance programs, medical records review, internal audits or similar programs, if the third party makes no other use or disclosure of the information;
- (l) information that may be revealed to a party who obtains a dispensed prescription on your behalf; or
- (m) information necessary in order for a health plan licensed by the South Carolina Department of Insurance to perform case management, utilization management, and disease management for individuals enrolled in the health plan, if the third party makes no other use or disclosure of the information.

We will not disclose your information or the nature of professional pharmacy services rendered to you, without your express consent or the order or direction of a court, except to:

- (a) you, or your agent, or another pharmacist acting on your behalf;
- (b) the practitioner who issued the prescription drug order;
- (c) certified/licensed health care personnel who are responsible for your care;
- (d) an inspector, agent or investigator from the Board of Pharmacy or any federal, state, county, or municipal officer whose duty is to enforce the laws of South Carolina or the United States relating to drugs or devices and who is engaged in a specific investigation involving a designated person or drug; and
- (e) a government agency charged with the responsibility of providing medical care for you upon written request by an authorized representative of the agency requesting the information.

Acknowledgement of Receipt of Focus: Meds Pharmacy and Wellness' Notice of Privacy Practices

I _____ (printed name) have received Focus: Meds Pharmacy and Wellness' Notice of Privacy Practices.

Signature: _____
Date: _____

Please detach and return this Acknowledgement to our Pharmacy or to the address specified on the Notice.